

Report

Meeting objective:	Réseau express métropolitain (REM) information meeting
Date and time:	June 19, 2018, 6 p.m. to 8:30 p.m.
Location:	Our Lady of the Annunciation Parish church, 75 Roosevelt Avenue, Mont-Royal

Meeting overview:

- Approximately 35 participants
- About 15 questions asked by the public during the question and answer period
- Seven stakeholders present during the informational meeting and the question and answer period:
 - o Virginie Cousineau, Public Affairs Manager, Projet REM office
 - o Jean-Philippe Pelletier, Assistant Director of Project Delivery, Projet REM office
 - o Denis Andlauer, Manager, Operations, Projet REM office
 - o Giovanni Cipolla, Segment Director, NouvLR
 - o Simon Charbonneau, Public Affairs and Media Relations Advisor, ARTM
 - Caroline Larose, MTQ Spokesperson
 - Pierre Guillot-Hurtubise, Facilitator

The meeting was divided into two parts:

- Open house with information panels 6 to 7 p.m.
- Information session, followed by a question and answer period 7 to 8:30 p.m.

The presentation given during the informational meeting addressed:

- The context of the project
- Work completed, in progress and upcoming in 2019
- Interim public transit mitigation strategy

Questions from the public during the question and answer period were varied, but primarily pertained to:

- The possibility of burying the rails between Jean-Talon and Ville Mont-Royal
- Creation of an elevated walkway over Lazard Avenue
- Details regarding shuttle buses when the Deux-Montagnes line is no longer operational

A video recording of the information session is available at the following link:

https://www.youtube.com/watch?v=gZAq6TpgfJs&t=166s.

The documentation presented during the meeting is available at the following link: <u>https://rem.info/en/events</u>

Lastly, a summary of the questions posed by the public during the question period, as well as the answers provided by the various stakeholders is presented hereunder.



Questions	Answers
Would it be possible to build a station on the tracks along Jean-Talon Street (Saint-Jérôme line), providing direct access to downtown?	This track does not belong to the transit companies and must be shared with the <i>Canadian Pacific Railway (CP)</i> , among others. That limits the possibility of REM trains travelling there with high frequency. Therefore, it is not possible to develop a station at that location.
You have been promising the sound impact study for the last 12 months, but it still isn't available. Do you have any news about it?	The study is underway; to ensure that it is as close to reality as possible, it takes a certain amount of time. We expect to be able to publish it by the end of 2019.
What will happen with the grade crossing on Lazard Avenue?	The grade crossing will be removed. An elevated walkway to cross the tracks is planned. Our objective is that the walkway would blend well with the urban environment and that it be universally accessible.
Why did you reject the idea of burying the tracks between Jean-Talon and downtown Mont-Royal? It is a residential sector and the REM will block the view. A few people expressed their disappointment that the burying option was refused.	Covering the railway tracks is not part of the REM's reference project. However, several works are underway to ensure harmonious integration of the REM in your sector. Measures will be implemented to limit noise, for example, by welding and cushioning the tracks. Furthermore, the REM remains 100% within the current railway right-of-way. As for the height, only a portion of the station will rise to approximately two stories high to allow users to cross the railway tracks from inside the station.
Will the vacant space between the Jean-Talon bridge and Canora station be closed off after operating hours to prevent vandalism?	The space will not be completely closed off, but people will not access the REM at this location.
With the new bus routes and greater traffic, my fear is that there will be new facilities affecting the area. What guarantee do we have that there won't be significant changes?	 Within the context of the REM project, there will not be any park-and-ride lots at the Canora and Mont-Royal stations, nor will there be a bus terminal. The concept remains the same as the one currently in place, with bus stops in the street and kiss-and-ride lanes. Furthermore, the Société de Transport de Montréal (STM) has promised to consult citizens regarding the changes planned when the REM



Questions	Answers		
	arrives in the various sectors.		
As for the walkway over Lazard Avenue, the City of Mount Royal has refused the plan proposed by REM to build a walkway 10 metres or about three stories high. The citizens don't want it. Several children cross at that location, as well as seniors and cyclists. The REM's plan is unacceptable.	We are in the midst of discussions with the City of Mont-Royal regarding the Lazard walkway. We have also received citizen's comments and concerns from the sector's Neighbourhood committee.		
-	Yes, our objective is for the REM to be operational at the beginning of 2022 in your sector, up to the REM's Du Ruisseau Station.		
There were three power failures that last few days that lasted approximately 20 to 30 minutes, in the sector east of the railway tracks. Were these failures a result of the work on the REM?	The failures were not due to work on the REM. If it happens again, contact us and we will conduct the necessary verifications.		
Is there a plan to redirect traffic during the works?	When our work hinders traffic, we must submit a traffic management plan to the city, who is the relevant authority within the territory.		
	In your sector, management plans resulting from the reconstruction of the Cornwall and Jean-Talon bridges are currently being discussed with the Cities of Mount Royal and Montréal.		
	Once they are ratified, the plans will be presented do the Neighbourhood committee meeting in your sector, which is open to everyone.		
Already buses are full.	Certain bus routes will be enhanced.		
When the Deux-Montagnes line will no longer be in operation, well there be new reserved bus lanes?	In addition, there will be two new high- frequency shuttles linking your sector with the Namur station on the orange line (north-south direction) and the Acadie station on the blue line (east-west direction).		
Why will the bus shuttle go to Namur rather than De la Savane? The Namur station has heavy traffic, while De la Savane has less. Reserved bus lanes as well as additional bicycle parking will have to be provided at the	Reserved bus lanes and bicycle infrastructures are elements that will be taken into		



Questions	Answers
Namur station.	
You were supposed to evaluate the possibility of having a REM station near Highway 40.	An intermodal station is planned at the intersection of Highway 40 and Côte-de-Liesse (exactly between Stinson and Deslauriers Roads, at Hodge Road – link to interactive map: <u>https://rem.info/en#map</u>), which will allow correspondence with exo's Mascouche line, which will no longer be able to use the tunnel once the REM is put into operation.

Presentation begins at 7 p.m.

If you have any questions about the project please visit rem.info/en



Réseau express métropolitain

Information session Town of Mount-Royal | Côte-des-Neiges-Notre-Dame-de-Grâce

June 19, 2019

Réseau express métropolitain



Agenda

- The REM arrives in Town of Mount-Royal and Côte-des-Neiges-Notre-Dame-de-Grâce
- -Work strategy
- -Upcoming work in 2019
- Interim public transit mitigation strategy
- -Question and answer period



Arrival of the REM in Town of Mount-Royal | Côte-des-Neiges-Notre-Damede-Grâce



Le Réseau express métropolitain



Largest public transit project in Quebec in the last 50 years

Light rail 100% electric and automated

26 stations, 67 km

Commissioning in 2023



Frequency, travail time and capacity

+ Fast

Canora – Gare Centrale : 7 minutes Mont-Royal – Gare Centrale : 8 minutes Canora – Aéroport : 18 minutes Mont-Royal – Rive-Sud : 24 minutes

+ Frequent

20% more frequent 2,5 minutes during peak hours 5 minutes during off-peak hours

Large

2,5 fois plus de personnes en pointe (42 120 personnes)
Près de 7000 places assises en pointe (MR-90 = 8100 places assises)



The REM: quieter technology

Current exo trains – 300 m

Cars during off-peak hours — 40 mètres — 14 h/jour
 A cars during peak hours — 80 mètres — 6 h/jour
 REM rail cars

-Weight: 180 tons

-No train whistles at station arrival or grade crossing alarms

-Electric brakes

-Welded rails with rubber pads across the entire network



REM stations and rail cars

Stations accessible by various means

160 bicycle racks7 kiss-and-ridelanes

Bus stops on streets

MOBILITÉ ARTM

Autorité régionale de transport métropolitain















Architectural renderings



Lines to mimic <mark>movement</mark>

Glass for its transparency and natural light

Wood for its warmth and as a hallmark



Stations facilities



Outdoor area

- Landscaped for biodiversity
- Public areas at entrances
- Users will be able to move about safety
- Street furniture



Indoor area

- Platforms inside an enclosed, climatecontrolled building
- Platform screen door to maximize safety
- Universal accessibility
- Wifi throughout the network



Community relations



Neighbourhood committee

- 4 public meetings open to all
- Additional mitigation measures put in place following recommendations made by citizen members.

Work group – REM integration

- Group creation meeting on May 21st
- First meeting held on June 18th (sites visit)
- Situation update during neighbourhood committee meetings



Performing the work

Ο

Roles and responsibilities





More than 20 work planning and monitoring committees



DESIGN – ENGINEERING

PROCUREMENT

CONSTRUCTION

Relocation of public utilities

Construction of station foundations

Construction of infrastructures

Architectural renderings











Decoming work in 2019





Summer **2018**







Transfer of power supply Safe isolation of of train track		Work	EASTBOUND TRACK Work for stations' concrete structure		ing onstruction
Summer 2018	Fallé/Winter 2018	Spring 2019	Early 2020	Spring 2020	2021
	WESTBOUR Work for stations' co	ND TRACK	 Construction of stations' methods Reconstruction of bridges 	al structures	

Transfer of power supply Safe isolation of of train track		Work	EASTBOUND TRACK Work for stations' concrete structure		• Dismantling and reconstruction of tracks	
Summer 2018	Fallé/Winter 2018	Spring 2019	Early 2020	Spring 2020	2021	
			Fruption on I Station and Du F	the DM line Ruisseau		
	WESTBOUND TRACK Work for stations' concrete structure		• Construction of stations' meters • Reconstruct of bridges	al structures		

1

•	Transfer of power supply Safe isolation of of train track		EASTBOUND Work for stations' conci		• Dismantli • and reco of tracks	ng Instruction	
	Summer 2018	Fallé/Winter 2018	Spring 2019	Early 2020	Spring 2020	2021	2022
		WESTBOUND	TRACK	Service inter between Central S			Commissioning of the REM between Central Station and Du Ruisseau
	Work for stations' concr	rete structure	Construction of stations' metal				
				Reconstruct of bridges	ion		

Structure – eastbound track

2018	2018	2019
Summer	Fall/winter	Spring



Bridges and stations

Summer 2018	Fall/winter 2018	Spring 2019	Early 2020	Spring 2020	



RECONSTRUCTION

of Jean-Talon (phase 1 and phase 2) and Cornwall (phase 1 only) bridges

CONSTRUCTION

of stations' metal structures

SERVICE INTERRUPTION




Summer	Fall/winter	Spring	Early	Spring	
2018	2018	2019	2020	2020	2021



End of work

Summer	Fall/winter	Spring	Early	Spring			
2018	2018	2019	2020	2020	2021	2022	



Construction footprint

Canora station

Until November 2019

- CHE



TOTAL FOOTPRINT CIVIL WORK TRUCK ENTRIES AND EXITS



-

ACCESS RAMP

Canora station

Starting November 2019

- SAT

TOTAL FOOTPRINT CIVIL WORK TRUCK ENTRIES AND EXITS STATION ACCESS RAMP

COLUMN STOC

Mont-Royal station

100 000 0

Until november 2019







PEDESTRIAN MANAGEMENT



Mont-Royal station

Starting november 2019





TRUCK ENTRIES AND EXITS

PEDESTRIAN MANAGEMENT











Mitigation measures - noise







Acoustic box installed around a compressor

Acoustic box around hammer du virbo-sinking of piles Installation of acoustic mattresses around equipment and short term activities

Acoustic wall – Canora road

Wood lattes fixed to exo fence



Bridge

Foundations and structures











Cornwall bridge Same work sequence Single phase Circulation on Laird blvd.		
	General Tracks	
La Pizzaiolle		



Réseau D express métropolitain



Autorité régionale de transport métropolitain

MITIGATION STRATEGY



MAJOR CHALLENGES

50









Irreplaceable diagonal Mount Royal – an obstacle to circumvent Metro's Orange line (east branch) Road congestion

MAIN METROPOLITAN COLLABORATION POINTS

INTERIM NETWORK

Highway network and priority bus measures

Work group with users

Steering committee – North Shore and Laval

Municipalities and local networks Public transit stakeholders

FOUR PILLARS OF THE NEW INTERIM NETWORK

NTERIM NETWORK

52







Shuttles Rail

Improvement of existing service and bus shuttles Priority bus measures

Orange*, green and blue lines

* West branch

MONT-ROYAL–CANORA

2020-2022



MONT-ROYAL–CANORA

2022 REM service at Du Ruisseau



55

CONCERTATION, COORDINATION ET SUIVI DES MESURES D'ATTÉNUATION PAR LES PARTENAIRES





O Questions



Le Réseau express métropolitain



Le plus grand projet de transport collectif des 50 dernières années au Québec

Métro léger 100 % électrique et automatisé

26 stations, 67 km

En service en 2023

Work schedule



MONT-ROYAL–CANORA

2020 to 2022 (REM service at Du Ruisseau)





rem.info

Reliability and efficiency

A high-frequency metro





4 cars during peak hours

A system designed to tackle Québec winters





Winter climate testing phase prior to commissioning in one of the best climatic chambers



Security

Automation and command centre

Automated metros have shown high levels of resilience and average reliability rates in excess of 99%



Technology that has been proven in several countries across the globe



Constant communication between the train and the command centre

Platform screen doors

In addition to protecting users, the platform screen doors significantly increase the reliability rate

 Prevents passengers from falling on the tracks and reduces the



- risk of accidents
- Allows for better insulation of stations as the temperature and ventilation can be more effectively monitored
- Reduces the energy consumption of the REM network
- Prevents the piston effect caused by the movement of trains (the air stream felt by passengers that can knock them off balance)
- Allows for fluid entry and exit of passengers

Passenger cabin

Wraparound window at the front: a unique passenger experience







View of downtown Montréal



Crossing over the Samuel-De Champlain Bridge



Breathtaking views of Greater Montréal

Bridge crossings on the North Shore



Services and comfort











Accessibility and passenger movement

Universal access



Intercom system at user height (to call the command centre in the event of an emergency)

Passenger information broadcast at all times (both sound and visual)

Image for information purposes only



Universal access required from the outset and consultations aimed at making adjustments to address specific needs

4 reserved spaces per off-peak hours departure 8 reserved spaces per peak hours departure

Free-flowing passenger movement





Commuters with luggage



Signage and soundscape

Audible signals

An audible signal when doors open and close and when the train departs from or arrives at a station, for example A characteristic and audible voice announces passenger information



Sounds facilitate the movement and traffic of **all users**, including the visually impaired





Soundscape

In addition to providing audible signals, how can sound enhance the user experience and highlight the surrounding landscape



A user experience that can:

- Change over time (seasons, special events, time of the day, etc.)
- Highlight the impressive views offered by REM routes
- Enhance the user experience and create a sense of well-being





26 integrated and enclosed stations

Enclosed stations









Categorization

REM stations will be inside enclosed and sheltered buildings. Passengers will be protected from inclement weather while they wait on the platform







Removal of existing level crossings along the Deux-Montagnes lines, for optimal security.





Architecture

Materials and design principles

Glass





Wood





In order to let in as much natural light as possible and for increased safety, the stations are transparent (the concept of seeing and being seen). Fritted glass is used to filter the light.



Wood is used on station ceilings to provide warmth in the space. This material is used throughout the building and is an integral part of the architectural concept.

Movement





The expression of movement is a theme that is interpreted in a different way in each station. The use of horizontal and vertical lines serves to express movement in the stations.

Colour strategy

So as to represent the passenger's journey, each branch of the network may be identified by a particular colour that would be visible in the stations, furniture and vegetation.



Coloured surfaces will be visible throughout the stations (tiles, for the most part)



Architecture

Signature stations

Vertical screens will be used to integrate the stations into their surroundings while highlighting their distinctive characteristics. This will facilitate:

The creation of a 2 1 filter for the light

The creation of 3 depth perception

The creation of movement that

4 Better integration of the stations into

effects that align with the architectural language

passengers can see while the train is in motion

the neighourhoods

Deux-Montagnes





The station will be integrated through the addition of a screen of vertical slats that recall the wood inside the station and the surrounding natural landscape

Île-des-Sœurs



In a nod to the transit corridor of the new Samuel-De Champlain Bridge, cables will be used to create a screen that is reminiscent of the bridge's cables





Onsite amenities and user routes

The onsite zones



User routes



Bicycle racks and bus shelters









Wood Painted galvanized steel Frosted glass panel

The use of wood and glass in the bus shelters and bicycle rack zones is reminiscent of the station architecture



Onsite amenities and user routes (cont'd)



Vegetation

Vegetation of various colours and varieties will be planted on the station sites. The choice will be influenced by the colour strategy of the architectural charter







Placement of the vegetation:

- Main entrance
- Between the site and the tracks
- Parking zone and pedestrian walkway

Minimizing heat islands in the parking zone



Accessibility and passenger movement

Universal access



Glass elevator shafts located beside the stairs are visible from a distance

Window glazing adapted so as to ensure that information is easy to read at all times



Toponyms and signage







Consultation is underway with partners and citizens to ensure that REM signage is integrated into that of the metro, bus and commuter train networks



Work schedule





Canora station footprint



From november 2019

Mont-Royal station footprint



MONT-ROYAL–CANORA

2020-2022



MONT-ROYAL–CANORA

2022 REM service at Du Ruisseau

